

How to Use Akuvox SmartPlus App.



Registration

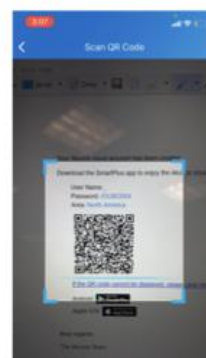
Step 1 Provide your email address and Tel. number to your property manager. You will then receive an email from Akuvox containing your account information and your password.

Step 2 Download and install the SmartPlus App with the link provided in the email from the Apple App Store or the Google Play Store in your smartphone or tablet.

Step 3 Once the SmartPlus mobile App has been downloaded, open the mobile app and login using your email and password provided.

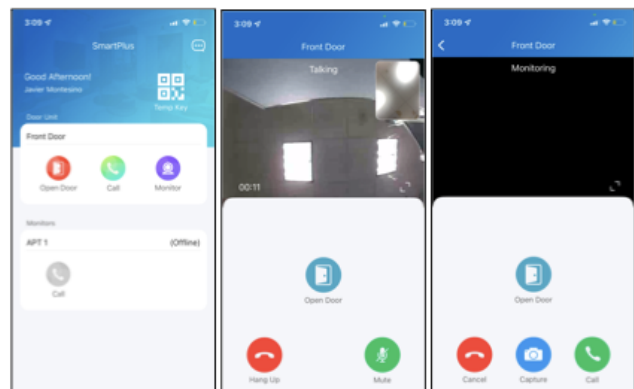
Alternatively you can login using the QR code in the original email from Akuvox. This will automatically populate your email and password in the app.

If you are unable to login, simply reach out to our support team so that we can assist you.



Open the Door

1. **Unlock Button**- In the talking page, when a visitor rings your apartment. Users can press the **Unlock** button to open the front entrance.
- 2- **Call Button** - Users can call the front entrance even if the apartment has not been rang. From this point users can also unlock the front door if needed.
- 3- **Monitor Button** - Alternatively, users can monitor the front entrance to obtain a live feed of the front door.



Main Screen

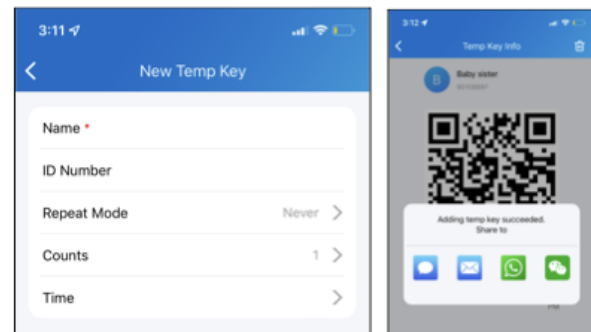
Active Call

Monitoring

Temporary Virtual Keys

Temp key - It will generate a QR code and a 8 bits PIN. Users can send the temp key with limited times and duration for visitors to access. In order to create a temporary virtual key:

1. Click the Temp Key icon on the top right corner of the main screen.
2. Select the + button to add a new key.
3. Enter the visitor's name and ID number.
4. Set repeat mode (Never, Daily and Weekly) the valid counts and duration then click Submit.
- 5- After the QR code has been created, users can choose a suitable way to share it with the visitor.



Bluetooth, Facial Recognition, PIN Codes and NFC

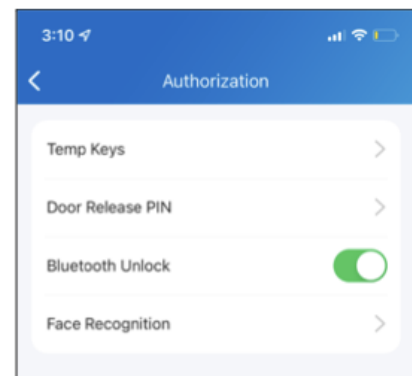
- SmartPlus allows users to open the door via Bluetooth, Facial recognition, PIN codes and NFC.

- 1- Click on the "Me" tab at the bottom of the screen and select **Authorization**. Here you will be able to configure all necessary information to enable these features.

Bluetooth - This must be enabled so that users can "shake" their smartphone while in close proximity to open the door.

Facial Recognition - You can scan your face so that the system can recognize you when you approach the front entrance. You can upload your facial data here or for any of your family members.

PIN Codes - Every tenant must have a unique PIN in the building.



For support please email:
support@urbanstream.co.uk